



Client Satisfaction Survey

Please take a moment to fill out and return this survey so that UCAN may better serve your needs in the future.

Name (optional): _____

1. How would you rate the level of politeness of the UCAN client advocate you spoke with?
 Excellent Above Average Average Below Average Poor

2. How would you rate the level of helpfulness of the UCAN client advocate you spoke with?
 Excellent Above Average Average Below Average Poor

3. How would you rate the UCAN client advocate's knowledge of the information?
 Excellent Above Average Average Below Average Poor

4. If you contacted UCAN by email or had to leave a voicemail message, how would you rate our response time?
 Excellent Above Average Average Below Average Poor

5. How would you rate the over all service provided to you by UCAN?
 Excellent Above Average Average Below Average Poor

Thank you for your time. Any additional comments are welcome:

Please return this survey to UCAN at your earliest convenience:

2000 Commerce Loop
Suite 2210
N. Huntingdon, PA 15642
Fax #: 1-877-895-7577